

# Warranty Care & Use Limitations

## Full Replacement Wear Warranty

-If dissatisfied with the wear performance of any Sbemco Matting By Design product, owner must notify Sbemco and permit testing of the pile fiber. If after testing, the matting shows loss of more than 10% for Premier Image (6 Yr. Warranty) and EcoMod (6 Yr. Warranty), and 20% for Bruno (6 Yr. Warranty), Ultra Dry (6 Yr. Warranty), CompriRib (6 Yr. Warranty) and SaharaMat (3 Yr. Warranty) over a 60% area, the matting will be replaced by Sbemco Matting By Design.

## Manufacturing Defect & Workmanship Warranty

-Premier Image, Bruno, Ultra Dry, CompriRib and EcoMod floor matting, manufactured by Sbemco Matting By Design, are warranted to be free of defects in material and workmanship for a period of six (6) years, SaharaMat three (3) years, from the date of purchase. Any defective material or component, including edging, seams, and graphics, will be repaired or replaced free of charge if a claim is made in writing within six/three years after original date of purchase, and if our examination shows the product has failed under the terms of this Warranty, provided the recommended installation and maintenance instructions have been followed.

**Note: Freight and handling charges are not covered under this Warranty.**

## Factory Warranties do not cover the following:

1. Tears, pulls, cuts, and damage due to material handling equipment or similar devices.
2. Burns, crushing, rips, or acts of God.
3. Damage to the edging from doors, stones, or mechanical devices such as flooring buffers.
4. Improper maintenance, cleaning methods or cleaning chemicals.
5. Deterioration of appearance which is not related to loss of pile fiber.
6. Damage resulting from improper positioning of the mat or improper pulling of the edging.

**IN ORDER FOR WARRANTY TO BE VALID, PRODUCT MUST BE MAINTAINED ACCORDING TO THE PROCEDURES DESCRIBED IN THE "OWNER'S MANUAL".**

**\*UNAUTHORIZED GLUE-DOWN OF ANY SBEMCO MATTING BY DESIGN PRODUCT VOIDS FACTORY WARRANTY AND MANUFACTURING DEFECT WARRANTY.**

Sbemco Matting By Design will not be liable for claims resulting from accidents caused by product defects or incorrect product usage that are not within our control.



KNOWN BY OUR BACKING

Customer Service Phone: 800-468-0860 x33  
[www.MattingByDesign.com](http://www.MattingByDesign.com)